

## Press Release

### **Devoteam expands partner ecosystem with Everbridge to provide turnkey end-to-end Incident Response Management to its customers**

**Paris, 9th May 2018 - Devoteam**, EMEA Pure Player for Digital Transformation, today announced its partnership agreement with **Everbridge, Inc.**, the global leader in Critical Event Management and incident response automation.

Devoteam, with their expertise in technology consulting and ServiceNow solutions (including GRC and SecOps), is now adding Everbridge's [IT Alerting](#) solution to its portfolio to provide end-to-end IT critical event response automation. Everbridge is a ServiceNow Bronze Technology Partner and provides a two-way integration with the ITSM platform. Along with these two strategic partnerships, and its industry expertise, Devoteam is in a unique position to offer full implementation service to its customers.

Together with these partner technologies, cyber security teams have an open and simple way to share data and actions between technology solutions and security tools. Devoteam automatically and seamlessly initiates activities across platforms, such as monitoring and escalation, identification and enrichment, communication and coordination, or containment, response, and recovery.

This partnership creates a unique offer combining technology and consultancy services to assess, mitigate and reduce the impact of any incident. With over 500 cyber security specialists and 130 ServiceNow certified experts across EMEA, Devoteam provides its clients with the expertise and capabilities needed, by bringing together specialists regarding data protection, business continuity, risk management and security assessment.

With this new partnership, Devoteam sets itself apart as a leader and true expert in Europe for all Cyber Security topics. "We are confident that Devoteam's strong presence in Europe and expertise in Digital Transformation will allow Everbridge to accelerate its market penetration in EMEA. Clients will be able to leverage a comprehensive solution to address safety and business continuity challenges at 360 degrees" said Javier Colado, SVP International at Everbridge.

Since 2009, Devoteam has become a prominent figure on the EMEA landscape, thanks to its strong ServiceNow partnership, and recent designation as ServiceNow Double Gold Partner: Sales and Services. ServiceNow's move Beyond ITSM has enabled Devoteam to capitalize on its Cyber Security offering within its partnership strategy, leveraging its experience on GRC and becoming the first partner to deliver ServiceNow Security Operations in France.

With the integration of Everbridge and ServiceNow, Devoteam provides technology and expertise to its clients, so they can respond quickly and efficiently to any critical IT event. The combined solution allows IT organizations to manage, control and automate the end-to-end incident resolution. Automating the communications, collaboration and orchestration process during major IT critical events reduces the time to engage the

right response teams, and the time to remediate incidents to minimize the impact on IT teams and on the Business.

“Partnerships are key enablers of our Scale! 2020 strategy, by securing our growth plan and ensuring we partner with technology companies who are true digital transformation agents, who revolutionize the way we live and the way we work. With this partnership, we reinforce the Incident and Remediation value proposition with tooling solutions on top of the services we provide to our clients. We are therefore delighted to announce the signature of a partnership agreement between Devoteam and Everbridge, so we can build digital trust while ensuring business continuity” mentions Renaud Templier, Cyber Security Group Offer Director at Devoteam.

At a time in which companies are collaborating with hundreds of people, in five different time zones and where skills are more and more unique, communicating, informing and mobilizing resources is complex and critical to maintaining a company’s equilibrium. This combined offer enables organisations to face any incident and optimize its use in operational and crisis conditions.

With both ServiceNow and its Cyber Security experts, Devoteam can also intervene in audits, which then feeds into good practices and new communication processes according to scenarios of uses.

This partnership also maintains the operational condition of the tool, ensuring that the Everbridge and ServiceNow solutions are up-to-date and stay operational in its everyday use (updated campaigns, annual review of processes, tests, etc.) so that clients will always have the most secure and latest technology to leverage.

## About Devoteam

At [Devoteam](#), we deliver **innovative technology consulting for business**. Our 5,200 professionals are dedicated to ensuring our clients win their **digital battles**.

Present in Europe and the Middle East and drawing on over 20 years of experience, we improve **business performance** by making their companies truly digital. We build IT infrastructure for digital, and make sure people are along for the ride.

Devoteam achieve annual revenues of over €540M. At Devoteam, **we are Digital Transformakers**.

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## About Everbridge

[Everbridge, Inc.](#) (NASDAQ: EVBG) is a global software company that provides enterprise software applications that automate and accelerate organizations’ operational response to critical events in order to keep people safe and businesses running faster. During public safety threats such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events such as IT outages, cyber-attacks or other incidents such as product recalls or supply-chain interruptions, over 3,800 global customers rely on the company’s SaaS-based platform to quickly and reliably aggregate and assess threat data, locate people at risk and responders able to assist, automate the execution of pre-defined communications processes, and track progress on executing response plans. The company’s platform sent over 2 billion messages in 2017, and offers the ability to reach more than 200 countries and territories with secure delivery to over 100 different communication devices.

Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Lansing, Orlando, Beijing, London and Stockholm. For more information, visit [www.everbridge.com](http://www.everbridge.com), read the company [blog](#), and follow on [Twitter](#) and [Facebook](#).



## Press Contacts Devoteam

### Devoteam

Anne Reid  
[anne.reid@devoteam.com](mailto:anne.reid@devoteam.com)  
+33 6 72 84 20 68

### Le Public Système PR

Céline Da Silva  
[cdasilva@lepublicsysteme.fr](mailto:cdasilva@lepublicsysteme.fr)  
+33 1 41 34 23 83

Raphaël Soudan  
[rsoudan@lepublicsysteme.fr](mailto:rsoudan@lepublicsysteme.fr)  
+33 1 58 65 00 73

[www.devoteam.com](http://www.devoteam.com)

## Press Contact Everbridge

### Everbridge

Jeff Young  
[jeff.young@everbridge.com](mailto:jeff.young@everbridge.com)  
781-859-4116

[www.everbridge.com](http://www.everbridge.com)  
<https://italerting.com/>